

Chetumal - Puerto Juarez, km.309  
77710 - Playa Paraiso  
Quintana Roo - Mexico  
Tel: +52.984.8772800  
Fax: +52.984.8772810  
www.iberostar.com



Last published version:

Winter 2007-2008

### Certifications & Services



### Season / Location

Season:  Open all year  Open from  to

Location:  Directly on beach  Distance to beach  m.  Distance to sea  m.

Name of the beach:

Km. to airport   Km. to airport

Km. to   Km. to

Regular public bus to:

Quiet  On the outskirts  On the edge of the wood  Centrally located

Lively atmosphere  On the high street  One street away from the beach

### Construction details

Constructed in:  Redecorated / Renovated in:

Redecorated / Renovated areas:

### Building details

Nº buildings:

Floors:  in main building  in apartments  in bungalows

Lifts:  in main building  in apartments  in bungalows

Rooms:  in main building  in apartments  in bungalows

Beds:  in main building  in apartments  in bungalows

Hotel Facilities					
Qty	Name	Air Cond	Air-Cond. Timetable	With Charge	Comments
1	Chemist		-		at the SHOPPING MALL in the resort
1	Commercial Street		-	Ü	The resort offers a SHOPPING MALL on its grounds.
1	Concierge		-		Concierge and Butler Service in each building
1	Convention-Exhibition Centre		-		7 convertibel conference rooms and 8 smaller rooms
1	Doctor	Ü	-	Ü	Doctor Service with bed station
1	Games room		-		at the SHOPPING MALL in the resort
1	Hairdresser		-		
1	Hospital		-		small facilities
1	Internet-Corner	Ü	-	Ü	
1	Laundry Service		-	Ü	
1	Night-Club	Ü	-		Alcohol free for teenies "Underground"/SHOP MALL
1	Night-Club	Ü	-		Galaxy Disco at the SHOPPING MALL in the resort
1	Photographer		-	Ü	
1	Shuttle bus		-		Every hour shuttle bus to Playa del Carmen
2	Silver Shop		-		SHOPPING MALL
1	Tequilería		-		SHOPPING MALL

External Facilities			
Qty	Name	Km	Comments
1	Bank	25	in Playa del Carmen and in Cancun
1	Boutique	25	in Playa del Carmen and in Cancun
1	Hospital	25	in Playa del Carmen and in Cancun
1	Jewellery	25	in Playa del Carmen and in Cancun
1	Night-Club	25	in Playa del Carmen and in Cancun

Food & Beverage									
Name	Situation	Services	Reserv. required	Non Smok.	Gala Dinner	Gala Dinner Days	Air Cond.	Air-Cond Timetable	Dress code
Aqua Bar	Hotel							-	
Bar Theatre	Hotel	Daily evening entertainment					Ü	-	
Beach Restaurant	Hotel							-	
Beach Restaurant	Hotel							-	
Discotheque Galaxy	Resort							-	
	Hotel						Ü	-	
Fruit Bar	Hotel							-	
Fumoir	Hotel						Ü	-	
Grill & Steak House Surf & Turf	Hotel						Ü	-	
Ice Cream Saloon	Hotel							-	
Lobby Bar	Hotel	International and national drinks, cocktails					Ü	-	
Restaurant Italian	Hotel	Fine italian cuisine and pizzas	Ü				Ü	-	long trousers for gentlemen
Restaurant Gourmet	Hotel	Restaurant with fine international cuisine	Ü				Ü	-	long trousers
	Hotel		Ü				Ü	-	long trousers for gentlemen
Restaurant Sushi Bar	Hotel							-	

Food & Beverage					
Name	Opening hours	Meals	Buffet / A la carte	Kind of Buffet	Dishes in menu
Aqua Bar	10:00-18:00				
Bar Theatre	17:00-23:00				
Beach Restaurant	12:00-16:00	Lunch	Buffet		
Beach Restaurant	07:00-11:45	Breakfast	Buffet		
Discotheque Galaxy	11:00-02:00				
	21:00-23:00				
Fruit Bar	11:00-17:00				
Fumoir	17:00-01:00				
Grill & Steak House Surf & Turf	18:30-22:00		A la carte		
Ice Cream Saloon	11:00-16:30				
Lobby Bar	09:00-01:00				
Restaurant Italian	18:30-22:00		A la carte		
Restaurant Gourmet	18:30-22:00		A la carte		
	19:00-22:00		A la carte		
Restaurant Sushi Bar	11:00-16:00		A la carte		

Swimming Facilities										
Qty	Description	Fresh Water	Salt Water	Heatable	Integrated	Separated	Heat timetable	Degr.	Dimensions	QM
1	Outdoor Pool		1				-		x	
1	Outdoor Pool	1					-		x	
1	Outdoor Pool			1			-		x	

Health & Beauty				
Qty	Description	With Charge	Without Charge	Comments
1	Fitness Room		<input type="radio"/>	in the resort
1	Hairdresser	<input type="radio"/>		in the resort
1	Hammam		<input type="radio"/>	in the state-of -the-art Spa
1	Jacuzzi		<input type="radio"/>	
1	Massage	<input type="radio"/>		
1	Medical Care	<input type="radio"/>		
1	Meditation		<input type="radio"/>	
1	Mini Spa	<input type="radio"/>		in the hotel
1	Solarium		<input type="radio"/>	
1	Spa	<input type="radio"/>		State-of-the-art Spa
	Thalassotherapy Centre		<input type="radio"/>	

Beach		Garden / Pool Area	
<input type="checkbox"/> Sandy	<input type="checkbox"/> Fine sand	<input type="checkbox"/> Sunloungers <input type="text" value="without"/> charge	
<input type="checkbox"/> Fine Gravel	<input type="checkbox"/> Pebbles	<input type="checkbox"/> Parasols <input type="text" value="without"/> charge	
<input type="checkbox"/> Rocky		<input type="checkbox"/> Mattresses <input type="text" value="without"/> charge	
<input type="checkbox"/> Sunloungers <input type="text" value="without"/> charge		<input type="checkbox"/> Pool towels <input type="text" value="without deposit"/>	
<input type="checkbox"/> Parasols <input type="text" value="without"/> charge		<input type="checkbox"/> Garden m2: <input type="text"/>	
<input type="checkbox"/> Matresses <input type="text"/> charge		<input type="checkbox"/> Lawn	
<input type="checkbox"/> Gentle slope	<input type="checkbox"/> Steep slope		
<input type="checkbox"/> Hotel beach	<input type="checkbox"/> Public		
<input type="checkbox"/> Deckchair	<input type="checkbox"/> Towels <input type="text"/>		

Reception			
<input type="checkbox"/> Money Exchange	<input type="checkbox"/> Rent a car	<input type="checkbox"/> Bicycle Rent	
<input type="checkbox"/> <input type="text"/>	<input type="checkbox"/> <input type="text"/>	<input type="checkbox"/> <input type="text"/>	
Staff speaks:		<input type="checkbox"/> Spanish	<input type="checkbox"/> German
		<input type="checkbox"/> English	<input type="checkbox"/> French
		<input type="checkbox"/> Others: <input type="text"/>	
Accepted credit cards:		<input type="text" value="Visa. Mastercard, Eurocard"/>	
<input type="checkbox"/> Air-conditioning	From: <input type="text"/>	To: <input type="text"/>	

Children				
<input type="checkbox"/> Playground <input type="checkbox"/> Playroom <input type="checkbox"/> Special Menu <input type="checkbox"/> Baby food <input type="checkbox"/> Nappies <input type="checkbox"/> High-chair <input type="checkbox"/> Babysitting on request during night-time <input style="width: 50px;" type="text"/> charge      From: <input style="width: 30px;" type="text"/> years      To: <input style="width: 30px;" type="text"/> years <input type="checkbox"/> Cot. <input style="width: 50px;" type="text"/> charge				
Club	Ages	Time	Season	Activities

Rooms																											
Qty	Room Types	Bathroom	Jacuzzi	Shower	W.C. Separate	Bathrobe	Amplifying mirror	Combined living-bedroom	Terrace	Front Sea View	Garden View	Lateral Sea View	Telephone	Music	Sat-TV	Air conditioning	Ceiling fan	Room service	Minibar	Hairdryer	Safety Box	Coffee machine	Queen Size Bed	King Size Bed	Air-cond. Timetable		
9	BUNGALOWS	ü	ü	ü	ü	ü	ü	ü	ü	ü			ü	ü	ü	ü	ü	ü	ü	ü	ü	ü	ü	ü	ü	-	
60	SUPERIOR SUITE	ü	ü	ü	ü	ü	ü	ü	ü	ü			ü	ü	ü	ü	ü	ü	ü	ü	ü	ü	ü	ü	ü	ü	-
60	SUPERIOR SUITE	ü	ü	ü	ü	ü	ü	ü	ü	ü			ü	ü	ü	ü	ü	ü	ü	ü	ü	ü	ü	ü	ü	ü	-
84	SUPERIOR SUITE	ü	ü	ü	ü	ü	ü	ü	ü	ü		ü	ü	ü	ü	ü	ü	ü	ü	ü	ü	ü	ü	ü	ü	ü	-
84	SUPERIOR SUITE	ü	ü	ü	ü	ü	ü	ü	ü	ü		ü	ü	ü	ü	ü	ü	ü	ü	ü	ü	ü	ü	ü	ü	ü	-

Cleaning		
	<input type="checkbox"/> Cleaning <input style="width: 30px;" type="text" value="7"/> days a week	
Change of towels:	<input type="checkbox"/> Every <input style="width: 30px;" type="text" value="7"/> days <input type="checkbox"/> Ecosystem (on guests request)	
Change of sheets:	<input type="checkbox"/> Every <input style="width: 30px;" type="text" value="7"/> days <input type="checkbox"/> Ecosystem (on guests request)	
Voltage:	<input type="checkbox"/> 110 v <input type="checkbox"/> 125 v <input type="checkbox"/> 220 v	

Facilities for Handicapped			
<input type="checkbox"/> Ramps	<input type="checkbox"/> Public Areas	<input type="checkbox"/> Lift	<input type="checkbox"/> Entrance for cars
<input type="checkbox"/> Rooms: <input style="width: 50px;" type="text"/>	<input type="checkbox"/> Bathrooms: <input style="width: 50px;" type="text"/>		<input type="checkbox"/> Entrance to restaurant

### Entertainment

Interior

Exterior

Dance with orchestra  times weekly

Professional Shows  times weekly

Dance with records  times weekly

Entertainment Shows  times weekly

Other activities:

Languages:  Spanish  German  English  Frances

Others:

Sports					
Activity	Hotel	Km	With Charge	Without Charge	Comments
Aerobic	Ü			Ü	
Air-Rifle Shooting	Ü			Ü	
Archery	Ü			Ü	
Archery	Ü			Ü	
Banana Boat	Ü			Ü	
Basketball	Ü			Ü	
Beach Volleyball	Ü			Ü	
Billiards	Ü			Ü	
Boat Trips	Ü		Ü		Snorkeling
Catamaran	Ü			Ü	1 hour per day and person
Dancing Lessons	Ü			Ü	
Darts	Ü			Ü	
Diving	Ü		Ü		PADI 5 Star
Diving Club	Ü		Ü		
Golf	Ü		Ü		Lighted Driving Range and Putting Green
Gymnastics	Ü			Ü	
Horseriding			Ü		
Jet-Ski	Ü		Ü		
Kajak	Ü			Ü	
Parasailing	Ü		Ü		
Pool-Aerobics	Ü			Ü	
Putting Green	Ü			Ü	
Sailing lessons	Ü		Ü		
Scuba Clinic	Ü			Ü	
Snorkeling	Ü			Ü	free equipment 1 hour per day and person
Table Tennis	Ü			Ü	
Tennis	Ü			Ü	
Tennis Lessons	Ü			Ü	
Volleyball	Ü			Ü	
Water sports	Ü			Ü	
Water-polo	Ü			Ü	
Waterski	Ü		Ü		
Windsurfing	Ü			Ü	

Animals		
<input checked="" type="radio"/> Not admitted	<input type="radio"/> Admitted	Rate / day: <input type="text"/>
Animals: <input type="text"/>		

Additional Information

All Inclusive

Food: There is full DINE AROUND in the 4 other hotels in the resort. There are also 4 walk-in points in the shopping center, Hamburgers, Crepes, Tacos and Tapas with open air terraces.

Beverage: Local and imported beverages.

Sports: